

# COVID-19 Hardship Contact Details

	Contacts	Lender Link
<b>AFG Home Loans - Alpha</b>	1300 650 259	<a href="https://www.afghomeloans.com.au/covid-19-financial-assistance-information/">https://www.afghomeloans.com.au/covid-19-financial-assistance-information/</a>
<b>AFG Home Loans - Edge</b>	1300 543 558	<a href="https://www.afghomeloans.com.au/covid-19-financial-assistance-information/">https://www.afghomeloans.com.au/covid-19-financial-assistance-information/</a>
<b>AFG Home Loans - Options</b>	1800 184 260 / 1800 356 383	<a href="https://www.afghomeloans.com.au/covid-19-financial-assistance-information/">https://www.afghomeloans.com.au/covid-19-financial-assistance-information/</a>
<b>AFG Home Loans - Retro/Link</b>	1800 629 948	<a href="https://www.afghomeloans.com.au/covid-19-financial-assistance-information/">https://www.afghomeloans.com.au/covid-19-financial-assistance-information/</a>
<b>AMP</b>	13 30 30	<a href="https://www.amp.com.au/home-loans/financial-hardship">https://www.amp.com.au/home-loans/financial-hardship</a>
<b>ANZ</b>	13 25 99	<a href="https://www.anz.com.au/promo/covid-19/">https://www.anz.com.au/promo/covid-19/</a>
<b>Adelaide Bank</b>	1300 650 259	<a href="https://www.adelaidebank.com.au/support/financial-difficulty-assistance/">https://www.adelaidebank.com.au/support/financial-difficulty-assistance/</a>
<b>Auswide</b>	1300 138 831	<a href="https://www.auswidebank.com.au/info/making-loan-payments/">https://www.auswidebank.com.au/info/making-loan-payments/</a>
<b>Bank Australia</b>	13 28 88	<a href="https://www.bankaustralia.com.au/support/hardship-support/">https://www.bankaustralia.com.au/support/hardship-support/</a>
<b>Bank of China</b>	1800 095 566	<a href="https://www.bankofchina.com/au/en/aboutus/ab6/201906/t20190628_15537787.html?keywords=hardship">https://www.bankofchina.com/au/en/aboutus/ab6/201906/t20190628_15537787.html?keywords=hardship</a>
<b>Bank of Melbourne</b>	1800 600 266	<a href="https://www.bankofmelbourne.com.au/contact-us/financial-hardship">https://www.bankofmelbourne.com.au/contact-us/financial-hardship</a>
<b>Bank SA</b>	1800 679 461	<a href="https://eforms.banksa.com.au/olfmu/eforms/assist/#/welcome/applyNow">https://eforms.banksa.com.au/olfmu/eforms/assist/#/welcome/applyNow</a>
<b>BOQ</b>	1800 079 866	<a href="https://www.boq.com.au/important-information/Financial-hardship">https://www.boq.com.au/important-information/Financial-hardship</a>
<b>Bank of Sydney</b>	13 95 00	<a href="https://www.banksyd.com.au/financial-hardship.html">https://www.banksyd.com.au/financial-hardship.html</a>
<b>Bluestone</b>	132 583	<a href="https://bluestone.com.au/borrower/forms-and-downloads/">https://bluestone.com.au/borrower/forms-and-downloads/</a>
<b>Citi</b>	1800 722 879	<a href="https://www1.citibank.com.au/help-and-support/financial-hardship">https://www1.citibank.com.au/help-and-support/financial-hardship</a>
<b>CBA</b>	13 3095	<a href="https://www.commbank.com.au/support/financial-difficulty.html">https://www.commbank.com.au/support/financial-difficulty.html</a>
<b>CUA</b>	133 282	<a href="https://www.cua.com.au/tools-and-services/support/financial-assistance/financial-assistance-application-form">https://www.cua.com.au/tools-and-services/support/financial-assistance/financial-assistance-application-form</a>
<b>Heritage</b>	13 14 22	<a href="https://www.heritage.com.au/about/member-commitment/financial-hardship">https://www.heritage.com.au/about/member-commitment/financial-hardship</a>
<b>HomeStart</b>	1300 636 878 / 08 8203 4081	<a href="https://www.homestart.com.au/important-update">https://www.homestart.com.au/important-update</a>
<b>ING</b>	1300 349 166	<a href="https://www.ing.com.au/help-and-support/tips-hints-guides/financial-hardship.html">https://www.ing.com.au/help-and-support/tips-hints-guides/financial-hardship.html</a>

# COVID-19 Hardship Contact Details

	Contacts	Lender Link
<b>Keystart</b>	1300 578 278	<a href="https://www.keystart.com.au/guides-and-tips/blogs/blogs-detail/coronavirus-covid-19-update">https://www.keystart.com.au/guides-and-tips/blogs/blogs-detail/coronavirus-covid-19-update</a>
<b>La Trobe</b>	1800 620 639	<a href="https://www.latrobefinancial.com.au/File/Pdf?fileDataId=a0bdc14b-898e-4ed2-909b-513cf73e4dd9">https://www.latrobefinancial.com.au/File/Pdf?fileDataId=a0bdc14b-898e-4ed2-909b-513cf73e4dd9</a>
<b>Liberty</b>	13 11 33	<a href="https://www.liberty.com.au/financial-hardship">https://www.liberty.com.au/financial-hardship</a>
<b>Macquarie</b>	1300 363 330	<a href="https://www.macquarie.com/au/personal/coronavirus">https://www.macquarie.com/au/personal/coronavirus</a>
<b>ME</b>	13 15 63	<a href="https://www.mebank.com.au/support/financial-hardship/apply-for-support/">https://www.mebank.com.au/support/financial-hardship/apply-for-support/</a>
<b>MyState</b>	138 001	<a href="https://www.mystate.com.au/about-us/contact-us/financial-hardship">https://www.mystate.com.au/about-us/contact-us/financial-hardship</a>
<b>NAB</b>	1300 683 106	<a href="https://www.nab.com.au/common/forms/nab-assist-request-for-financial-hardship-assistance">https://www.nab.com.au/common/forms/nab-assist-request-for-financial-hardship-assistance</a>
<b>Newcastle Permanent</b>	131 987	<a href="https://www.newcastlepermanent.com.au/tools-and-services/help-and-support/member-assist">https://www.newcastlepermanent.com.au/tools-and-services/help-and-support/member-assist</a>
<b>Pepper</b>	1800 356 383	<a href="https://www.pepper.com.au/coronavirus">https://www.pepper.com.au/coronavirus</a>
<b>P&amp;N</b>	1300 591 276	<a href="https://www.pnbank.com.au/help-support/contact-us/financial-hardship/">https://www.pnbank.com.au/help-support/contact-us/financial-hardship/</a>
<b>QBANK</b>	13 77 28	<a href="https://www.qbank.com.au/financial-hardship">https://www.qbank.com.au/financial-hardship</a>
<b>Resimac</b>	1300 793 741	<a href="https://www.resimac.com.au/financial-hardship-assistance">https://www.resimac.com.au/financial-hardship-assistance</a>
<b>St George</b>	1800 629 795	<a href="https://www.stgeorge.com.au/contact-us/financial-hardship">https://www.stgeorge.com.au/contact-us/financial-hardship</a>
<b>Suncorp</b>	1800 225 223	<a href="https://www.suncorp.com.au/banking/help-support/financial-difficulty.html">https://www.suncorp.com.au/banking/help-support/financial-difficulty.html</a>
<b>Teachers Mutual Group</b>	13 12 21	<a href="https://www.tmbank.com.au/contact/financial-hardship/credit-assistance">https://www.tmbank.com.au/contact/financial-hardship/credit-assistance</a>
<b>Virgin</b>	1800 701 997	<a href="https://virginmoney.com.au/home-loans/contact-us/financial-difficulty?cid=HL-58-1#tab-tabs_copy_2">https://virginmoney.com.au/home-loans/contact-us/financial-difficulty?cid=HL-58-1#tab-tabs_copy_2</a>
<b>Westpac</b>	1800 067 497	<a href="https://www.westpac.com.au/about-westpac/sustainability/initiatives-for-you/customers-financial-hardship/">https://www.westpac.com.au/about-westpac/sustainability/initiatives-for-you/customers-financial-hardship/</a>